



AUTOMATION NEVER LOOKED SO GOOD

# Take a Look at What Tangentia RPA Can Do for You



**ROBOTIC PROCESS AUTOMATION (RPA) IS ADVANCED AUTOMATION SOFTWARE THAT CAN REVOLUTIONIZE THE WAY YOU OPERATE YOUR FRONT-OFFICE AND BACK-OFFICE PROCESSES. BY AUTOMATING RULE-BASED, REPETITIOUS TASKS THAT TAKE HUNDREDS OF HUMAN HOURS TO COMPLETE AND ARE PRONE TO HUMAN ERROR, YOU WILL TRANSFORM YOUR OPERATIONS.**

**With RPA you can:**

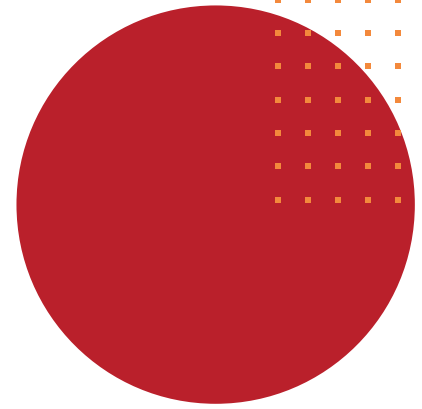
- Streamline front-office and back-office processes
- Free up employees to perform more high-value work
- Increase customer and employee satisfaction
- Reduce costs and increase productivity and efficiency
- Ensure compliance with a solution that is tailored to your compliance policies
- Stay agile to remain competitive in your industry
- Provide remote support for your business

**RPA is an automation solution that works across departments in a variety of industries, including:**

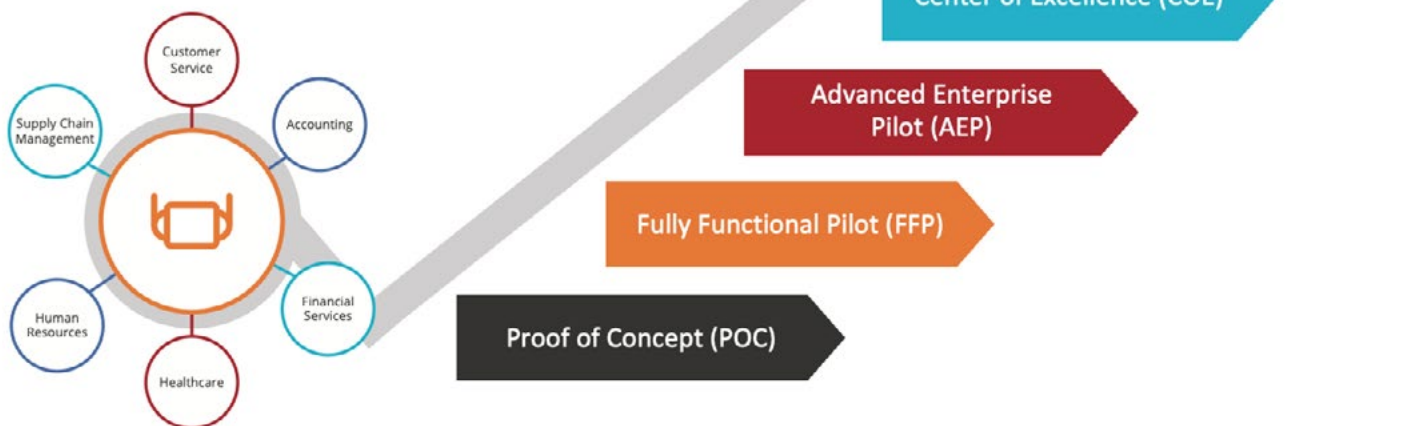
- Automotive
- Oil & Gas
- Banking & Finance
- Retail
- Insurance
- Education
- Health Care
- Nursing

# The Tangentia RPA Journey

The Tangentia RPA journey is designed to support you through every step of the RPA adoption and integration process, from proof of concept all the way through Enterprise roll-out.



Whether attended bots complementing human workers and increasing their efficiency or unattended bots and artificial intelligence that take the place of a human worker who can move on to creative and collaborative tasks, we aim to be **your chosen partner** by bringing the power of Automation to your enterprise.







# We've Got You Covered

**AT TANGENTIA, WE KNOW IT CAN BE OVERWHELMING WHEN GETTING STARTED WITH AUTOMATION. SO, WE HAVE CREATED A SERIES OF STARTER PACKS TO MAKE IT EASY FOR YOU. EACH OF THESE SOLUTIONS WILL COME WITH THE FOLLOWING SERVICES:**

- Detailed requirements gathering and analysis of the As-Is and To-Be processes to determine best possible use of RPA in organization
- Recommendations for process improvements and best possible ROI
- Requirements documentation and submission of the documentation for client signoff
- Procurement of Robotic Process Automation Software Licenses
- Installation and setup of the software in environments (Staging & Prod)
- Development (creation of Bots including re-usable task bots for sub-processes) and internal testing
- User Acceptance Testing (UAT) in testing / staging environment with client signoff
- Deployment of Bots in production environment
- Hypercare (warranty) and monitoring
- Training, Documentation & Knowledge transfer to the customer's team
- Ongoing annual support services

# Tangentia Automation Starter Pack

## FOLLOWING ARE THE SERVICES THAT WOULD BE PROVIDED AS PART OF THE SOLUTION:

- Detailed requirements gathering and analysis of the As-Is and To-Be processes to determine best possible use of RPA in organization.
- Recommendations for process improvements and best possible ROI.
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## FULLY FUNCTIONAL PILOT (FFP) | FULLY AUTOMATE 1-2 PROCESSES OF LOW TO MEDIUM COMPLEXITY

	SPRINT 1	SPRINT 2
	WEEK 1-2	WEEK 3-4
<b>KEY ACTIVITIES</b>	<ul style="list-style-type: none"> <li>✓ Sprint planning</li> <li>✓ Requirements Gathering &amp; Signoff</li> <li>✓ Develop bot</li> <li>✓ Test bot</li> <li>✓ Release to UAT &amp; coordinate user testing</li> </ul>	<ul style="list-style-type: none"> <li>✓ Test all bots</li> <li>✓ Release to UAT &amp; coordinate user testing</li> <li>✓ Test and clear entire sprint backlog</li> <li>✓ Release all Bots to production</li> <li>✓ User Training, Learning Instances &amp; Training Documentation</li> </ul>
<b>DELIVERABLES</b>	<ul style="list-style-type: none"> <li>✓ Sprint Plan Document</li> <li>✓ Backlog document</li> <li>✓ Process Design Document (PDD)</li> <li>✓ Test cases</li> </ul>	<ul style="list-style-type: none"> <li>✓ Bot demo / UAT</li> <li>✓ Updated backlog document</li> <li>✓ Test Cases</li> <li>✓ Steady state</li> <li>✓ Updated backlog document</li> <li>✓ User Training &amp; Handover</li> </ul>

# Get Started

## RPA SOFTWARE

Automation 360 Enterprise RPA  
(Pure Cloud) - Partner Pack

## TANGENTIA SERVICES (BOT SUPPORT SERVICES)

Bronze Support Plan  
Monday - Friday  
9 AM - 5 PM EST

### OPTION 1:

SMB RPA PACK I AUTOMATION ANYWHERE SOFTWARE LICENSES + TANGENTIA PROFESSIONAL SERVICE - FOR AUTOMATING 1-2 PROCESSES

#### Includes

- 1 Control Room
- 3 Bot Creators
- 1 Unattended Bot Runner
- 10 Bot Insights Users

**Basic Production Support for 3 months**

### OPTION 2:

MID-MARKET RPA PACK I AUTOMATION ANYWHERE SOFTWARE LICENSES + TANGENTIA PROFESSIONAL SERVICE - FOR AUTOMATING 3-4 PROCESSES

#### Includes

- 3 Control Room
- 3 Bot Creators
- 3 Unattended Bot Runner
- 3 Attended Bot Runner
- 1 Bot Insights Platform
- 10 Bot Insights Users
- 1 Process Discovery Analyzer
- 5 Process Discovery Recorders
- 20,000 IQ Bot Pages

**Basic Production Support for 3 months**

### OPTION 3:

ENTERPRISE RPA PACK I AUTOMATION ANYWHERE SOFTWARE LICENSES + TANGENTIA PROFESSIONAL SERVICES - FOR AUTOMATING 4-6 PROCESSES

#### Includes

- 3 Control Room
- 10 Bot Creators
- 5 Unattended Bot Runner
- 5 Attended Bot Runner
- 1 Bot Insights Platform
- 10 Bot Insights Users
- 2 Process Discovery Analyzer
- 20 Process Discovery Recorders
- 100 Productivity Pack Users
- 60,000 IQ Bot Pages

**Basic Production Support for 3 months**

**Contact Tangentia Sales**

# About Tangentia

Headquartered in Toronto, Canada and with 17 years in operation, Tangentia is an Agile Digital Transformation Company that provides technology solutions around Digital Experience & Omni-Channel Ecommerce, Automation & Artificial Intelligence (AI), Business to Business (B2B) integration & Electronic Data Interchange (EDI), Cloud, and Cyber Security. Tangentia Inc. and has been on the Growth 500 list of fastest growing companies in Canada for the last 6 years in a row. Tangentia America has been recently recognized as an Inc. 5000 company, making us one of the fastest growing companies in USA.

**For more information about Tangentia's RPA Starter Packs, reach out and speak to a team member today.**

**We're just a phone call away.**

## Contact Us

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[tangentia.com](http://tangentia.com)

